

Inflection Website Terms of Use

Effective Date: June 08, 2026

These Terms of Use (“Terms”) govern your access to and use of the websites, applications, and digital services operated by Inflection Medicine, Inc. (“Inflection,” “we,” “us,” or “our”), including any content, features, or functionality made available through them (collectively, the “Site”).

By accessing or using the Site, you agree to be bound by these Terms. If you do not agree, please do not use the Site.

1. Scope of These Terms

These Terms apply solely to your use of the publicly accessible portions of the Site and any related non-clinical digital services provided by Inflection. Certain features or services made available through secure portals, provider platforms, or patient-facing applications may be subject to additional terms, conditions, and agreements presented at the time of access.

Publicly accessible portions of the Site are not intended to support clinical decision-making or the delivery of medical care. Secure clinical portals, provider platforms, and patient-facing applications are governed by separate agreements, informed consent materials, and applicable privacy notices.

These Terms do not govern genetic testing services, clinical care, or medical decision-making. Genetic testing, test results, clinical interpretation, and related services are governed by separate agreements and documents, which may include informed consent forms, provider agreements, and applicable privacy notices.

2. Eligibility and Use on Behalf of Minors

The Site is intended for users who are 18 years of age or older. However, parents or legal guardians may access certain features on behalf of minors, including newborns and pediatric patients.

By using the Site on behalf of a minor, you represent and warrant that: (a) you are the parent or legal guardian of the minor; (b) you have the legal authority under applicable law to make decisions regarding the minor’s health information; and (c) you will comply with all applicable consent requirements related to accessing or sharing the minor’s health information.

Nothing in these Terms establishes consent for genetic testing or medical care, which must be obtained separately in accordance with applicable law and Inflection’s clinical consent procedures.

3. License to Use the Site

Subject to these Terms, Inflection grants you a limited, non-exclusive, non-transferable, revocable license to access and use the Site for your personal, non-commercial use, or if you are a healthcare provider, for professional informational purposes.

You may not reproduce, distribute, modify, or otherwise exploit any portion of the Site except as expressly permitted by Inflection in writing.

4. Accounts, Portals, and Security

Certain portions of the Site may require you to create an account or access a secure portal. You agree to:

- (a) Provide accurate, current, and complete information during registration;
- (b) Maintain and promptly update your information to keep it accurate;

- (c) Maintain the confidentiality of your login credentials and not share them with any other person;
- (d) Use reasonable care to safeguard any device used to access the Site, including protecting the device with appropriate security measures such as passwords or biometric controls;
- (e) Immediately notify Inflection of any unauthorized access, suspected security incident, or breach involving your account or devices; and
- (f) Be responsible for all activity that occurs under your account.

Inflection reserves the right to suspend or terminate access if we reasonably believe there has been unauthorized use, misuse, or a security risk.

5. Prohibited Uses

You agree not to:

- (a) Access or use the Site for any unlawful purpose;
- (b) Attempt to gain unauthorized access to the Site or related systems;
- (c) Interfere with or disrupt the operation or security of the Site;
- (d) Use automated tools to scrape, crawl, or copy content from the Site;
- (e) Upload or transmit malicious code or harmful materials;
- (f) Misrepresent your identity or affiliation; or
- (g) Violate any applicable laws or these Terms.

Inflection may investigate and take appropriate action for violations of this section.

6. Intellectual Property

All content on the Site, including text, graphics, logos, software, and design elements, is owned by or licensed to Inflection and is protected by intellectual property laws.

You may not use Inflection's trademarks or proprietary content without prior written permission.

Copyright Infringement: If you believe content on the Site infringes your copyright, please contact:

Inflection Medicine, Inc.
201 Brookline Avenue, Suite 1401
Boston, MA 02215
Email: info@inflectionmedicine.com

7. Educational Content and No Medical Advice

The Site may include general information related to genetics, health conditions, and testing processes. This content is provided for informational and educational purposes only and does not constitute medical advice, diagnosis, or treatment recommendations.

Genetic information is complex and continually evolving. Interpretations may change over time as new research emerges, technologies advance, and scientific understanding improves. Nothing on the Site should be relied upon as a substitute for professional medical judgment or consultation with a qualified healthcare provider.

Inflection does not provide medical diagnosis or treatment through the Site. Medical decisions should always be made in consultation with your physician or other licensed healthcare professional who can consider your individual medical history and circumstances.

Important: This Site is not for emergency use. IN CASE OF MEDICAL EMERGENCY, CALL 911 IMMEDIATELY.

8. Third-Party Links

The Site may contain links to third-party websites or services for your convenience. Inflection does not control and is not responsible for the content, policies, or practices of third parties.

Accessing third-party sites is at your own risk.

9. Privacy and Health Information

Your use of the Site is subject to Inflection's Privacy Policy, available at <https://inflectionmedicine.com/documents/inflection-medicine-privacy-policy-jan2026.pdf>.

Certain Inflection services may involve the collection, use, and disclosure of protected health information and are governed by separate agreements, privacy notices, and applicable law.

10. Electronic Communications

By using the Site or providing your contact information, you consent to receive electronic communications from Inflection, including emails and messages posted to your account, related to your use of the Site and available services.

You agree that these electronic communications satisfy any legal requirement that such communications be in writing.

Text Messages and Mobile Communications Terms of Service

Inflection may offer optional text messaging or other mobile communications (the "Service"). Your use of the Service constitutes your agreement to these terms and conditions ("Mobile Terms"). We may modify or cancel the Service or any of its features without notice. To the extent permitted by applicable law, we may also modify these Mobile Terms at any time and your continued use of the Service following the effective date of any such changes shall constitute your acceptance of such changes.

By opting in, you may receive two types of messages from Inflection:

- **Service-related messages**, such as account and order updates, appointment or testing reminders, clinical notifications, and other transactional information related to your care or use of Inflection services.
- **Promotional and marketing messages**, such as information about new Inflection products, services, research studies, patient programs, educational content, events, or other opportunities that may be of interest to you.

You understand that you do not have to opt in to text messages in order to access Inflection's services, and your consent is not a condition of receiving genetic testing or any other service from Inflection. Opting in is completely voluntary.

You represent that you are authorized to receive communications at any phone number you provide and agree to promptly update your contact information if it changes.

By consenting to the Service, you agree to receive recurring SMS/text messages from and on behalf of Inflection Medicine through your wireless provider to the mobile number you provided, subject to applicable law. If your mobile number is registered on any state or federal Do Not Call list, but you then opt in to our Service, you are agreeing to receive text messages and this supersedes your prior decision to be placed on the Do Not Call list. Text messages may be sent using an automatic telephone dialing system or other technology.

We do not charge for the Service, but you are responsible for all charges and fees associated with text messaging imposed by your wireless provider. Message frequency varies. Message and data rates may apply. Check your mobile plan and contact your wireless provider for details. You are solely responsible for all charges related to SMS/text messages, including charges from your wireless provider.

You may opt out of text messages at any time by replying STOP to any message you receive from us. After you send STOP, we will send a final confirmation message. Once confirmed, you will no longer receive text messages from Inflection Medicine. If you wish to opt in again, you may do so by following the original opt-in instructions.

You can reply HELP to any message for additional information. You may also contact us directly at info@inflectionmedicine.com for support.

Carriers are not liable for delayed or undelivered messages.

Your use of the Service is also subject to Inflection's Privacy Policy, available at <https://inflectionmedicine.com/documents/inflection-medicine-privacy-policy-jan2026.pdf>.

11. Disclaimer of Warranties

THE SITE IS PROVIDED "AS IS" AND "AS AVAILABLE." TO THE FULLEST EXTENT PERMITTED BY LAW, INFLECTION DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT.

INFLECTION DOES NOT GUARANTEE THAT THE SITE WILL BE SECURE, ERROR-FREE, OR AVAILABLE AT ALL TIMES OR IN ALL LOCATIONS.

Inflection reserves the right to modify, suspend or discontinue any portion of the Site at any time without notice.

SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF CERTAIN WARRANTIES. IN SUCH JURISDICTIONS, THE ABOVE EXCLUSIONS MAY NOT APPLY TO YOU.

12. Limitation of Liability

TO THE FULLEST EXTENT PERMITTED BY LAW, INFLECTION SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, OR SPECIAL DAMAGES ARISING OUT OF OR RELATED TO YOUR USE OF THE SITE.

INFLECTION'S TOTAL LIABILITY FOR ANY CLAIM RELATED TO THE SITE SHALL NOT EXCEED THE GREATER OF (i) THE AMOUNT YOU PAID TO INFLECTION FOR USE OF THE SITE, OR (ii) ONE HUNDRED DOLLARS (\$100).

THIS LIMITATION DOES NOT APPLY TO DEATH OR BODILY INJURY CAUSED BY INFLECTION'S GROSS NEGLIGENCE OR WILLFUL MISCONDUCT, OR TO LIABILITY THAT CANNOT BE EXCLUDED UNDER APPLICABLE LAW.

This limitation applies only to the Website. Clinical services are governed by separate agreements.

SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF CERTAIN DAMAGES. IN SUCH JURISDICTIONS, THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

13. Indemnification

You agree to indemnify and hold harmless Inflection and its officers, directors, employees, and affiliates from any claims, liabilities, damages, or expenses (including reasonable attorneys' fees) arising out of your misuse of the Site or violation of these Terms.

14. Governing Law and Venue

These Terms are governed by and interpreted in accordance with the laws of the Commonwealth of Massachusetts, without giving effect to any conflict of laws principles that would cause the laws of any other jurisdiction to apply. Any disputes shall be resolved exclusively in the state or federal courts located within Boston, Massachusetts.

Any claim arising out of or related to these Terms or your use of the Site must be filed within two (2) years after the cause of action arises, or such claim shall be permanently barred.

15. Changes to These Terms

Inflection may update these Terms from time to time. Updates will be posted on the Site with a revised effective date.

For material changes, we will make reasonable efforts to provide additional notice, which may include posting a notice on the Site's homepage or sending an email to the address associated with your account.

Continued use of the Site after changes become effective constitutes acceptance of the updated Terms.

16. Contact Information

If you have questions about these Terms, please contact:

Inflection Medicine, Inc.
201 Brookline Avenue, Suite 1401
Boston, MA 02215
Email: info@inflectionmedicine.com